

Outline of Services

Resource Centres

Resource Centres provide a day service for Care Act-eligible service users with a learning disability who have a higher or more complex level of need, typically providing 2:1 or 1:1 support. There are Resource Centres in Worcester (Cherry Orchard), Kidderminster (Orchard Street), Bromsgrove (Wendron Centre) and Pershore (Three Springs). Resource Centres also include the "Growing Old with a Learning Disability" service, which specifically meets the needs of older service users.

Connects

Connects Services are split into two main parts:

- A long-term part of the service which provides ongoing day services for Learning Disability Care Act-eligible service users, typically on a 5:1 or 8:1 staff ratio, forming part of an individual's personal budget in their Support Plan
- A short-term preventative service. This is a wide-ranging service which provides short-term support to clients over a period of up to 12 weeks. Typical support given is support to access the community and social activities, support to become more physically mobile, support with finances and form completion e.g. benefits applications, support with housing, and support to find volunteering and employment opportunities. Client groups include people with physical disabilities, older people and people with mental health needs, as well as people with learning disabilities.

The services also run weekly drop-ins, open for all and catering for a range of service users with a combination of Care Act eligible and non-eligible needs, and not included in personal budgets. Connect Wyre Forest also runs a front-desk drop-in service during opening hours

There are Connects services in Worcester (operating out of County Enterprises, St Paul's Street), Kidderminster (Blackwell Street), Redditch (Halcyon Centre), Bromsgrove (Wendron Centre – co-located with Resource Centre), Droitwich (recently co-located on a temporary basis to Wendron Centre, Bromsgrove), Evesham (Library) and Malvern (Cube).

Leisure Link

The Leisure Link service comprises three day/evening clubs for people with learning disabilities and operates in Wyre Forest. The service is used by approximately 100 people, with a mix of Care Act eligible and non-eligible needs. A small fee per session is charged, but the service currently has a net cost to the Council of around £28,000 per annum.
